



Cat Grooming Policy

Owners are requested to stay while their cats are groomed so they can be the 'handler' and also witness the care and diligence taken while grooming their cat, in the rare instance should your cat get a cut in their skin during removal of matts or due to their behaviour you will have been able to experience this for yourselves. You will also be able to monitor with the groomer the aggression &/ or stress levels of your cat.

You the Owner must be fully aware that while all care is taken the following situations can arise when grooming cats.

- Cuts to the skin, I take great care not to injure a cat but this could occur due to the cats behaviour or during the removal of matted coat as these matts can be very tight to the skin. The cats skin is very thin, loose & elastic which makes it more vulnerable to cuts during clipping. If this occurred the cat should be taken to a veterinarian for advice/treatment. This will be at a cost to yourselves.
- If the cat is matted we will try to comb out the coat where possible. The coat may require isolated matts to be clipped out which will leave the coat shorter in areas. In the worst cases the cat may require partial or full clip off (lion clip) in order to ease any discomfort the cat may be suffering due to the matted coat. Due to the nature of clipping cats the finish may not be tidy but we will have done what is best for the cat, the coat will grow back.
- Cat that are very aggressive or stressed may have the grooming session terminated for their & the groomers/handlers safety. Our time taken up to that point will need to be paid in full. We would recommend that these cats are groomed under sedation at a veterinarians.
- We only groom cats that will tolerate the grooming process. It is high risk that the groomer & handler could sustain injuries from a cat and should one be bitten would need to seek medical treatment due to the bacteria (*Pasteurella multocida*) carried in a cats mouths.
- The owner accepts the risks associated with bites & scratches when handling their own cat.

I have read and understood this policy.

Signed:

Date:.....

Printed:.....

Cat name:.....