



Aggressive dog policy -

If a dog is showing aggressive behaviour or moving around excessively we may have to muzzle and/or restrain the dog for his/her and the groomers own safety. This will be for a limited period to help calm the dog during certain grooming procedures and will be only used as a last resort.

Cats can only be groomed if their behaviour, stress & tolerance levels will allow. Any seriously stressed or aggressive cats will be turned away.

In extreme cases the grooming session may be stopped if the dog/cat cannot be groomed without causing danger to the groomer or itself, in this circumstance the full groom fee may still be applied even if the groom is only partially completed.

Under the Dangerous Dogs Act it is your duty to advise us if your dog has any aggressive tendencies towards persons or other dogs.

The owner will be liable for any injury caused by their dog/cat.

Please be referred to the Client Consent Form.